RETURN POLICY If you are not completly satisfied with your purchase, please return the merchandise using this form. We will gladly exchange the item(s) or credit your original payment method. Returns and exchanges must be completed within 90 days of purchase. Items must be new, unused, contain all original packaging and accessories and be in re-saleable condition. Video and audio products cannot be returned once they have been opened. Gifts may only be returned for store credit or gift cards. For credit card orders, please allow 1-2 statements for your credit to appear. For cash refunds, please allow 3-4 weeks for your refund check. If you have any questions regarding your return, please call our toll free number at 1-800-HAWKSHOP or visit our website at www.hawkshop.com and click the customer service button.

STEP 1

ORDER # _____

Originally Purchased by: ❍ Address Change

Name: _____

Address: _____

City/State/Zip: _____

Phone: (____) _____

Email: _____

Send Refund or Exchange to: (if different from left)

Name: _____

Address: _____

City/State/Zip: _____

Phone: (____) _____

Email: _____

STEP 2 RETURNS: in the form below please indicate the item(s) you are returning.

Reason	Item Number	Item Description	Qty	Price

Reason for return:

01 Damaged in shipping
02 Not as expected
03 Defective _____
04 Shipped wrong item/size/color
05 Ordered wrong size/color
06 Other _____ _____

STEP 3 EXCHANGES

Note: Do not complete this section if reordered previously by phone. Exchanges will be shipped at no cost to original shipping address by FedEx Ground.

Desired Return Action: ❍ Refund (cash) ❍ Credit (credit card) ❍ Exchange (fill out below)

Item Description	Item Number	Qty	Price

STEP 4 PAYMENT

❍ Credit Card ❍ Check or Money Order

For security reasons we do NOT retain your credit card information for exchanges. To complete an exchange, you will need to provide us with your credit card information in the box below.

CID# ____ Exp. Date _____

Signature _____

STEP 5

Enclose the return form along with the merchandise in a well-sealed box. Attach the return label to the outside and mail to us through any FedEx shipper or by insured mail.

cut to use as return label

Iowa Hawk Shop
1225 S. Gilbert St.
Iowa City, IA 52242